

# 2023 Q1 BPL Quarterly Performance

## Quarter 1

Fig . 1 Door counts increased 10% from 2022 Q1, with new patrons and web sessions remaining flat. MAIN reopened on 1/6/2023 without public restrooms or computers.

Performance Metric	Years					% Change 2019-2023	% Change 2022-2023	
	Jan - Mar	2019	2020	2021	2022			2023
Door Counts		240538	190861	53570	111024	121973	-49%	10%
New Patrons		2433	2281	1548	2198	2172	-11%	-1%
Web sessions		392195	355233	310785	350176	348530	-11%	0%

## Fig. 2 Circulation

Physical Circulation decreased slightly from Q1 2022, about 5%, likely due to MAIN's collection closure the first week of January, as well as Reynolds closing on Tuesdays in March.

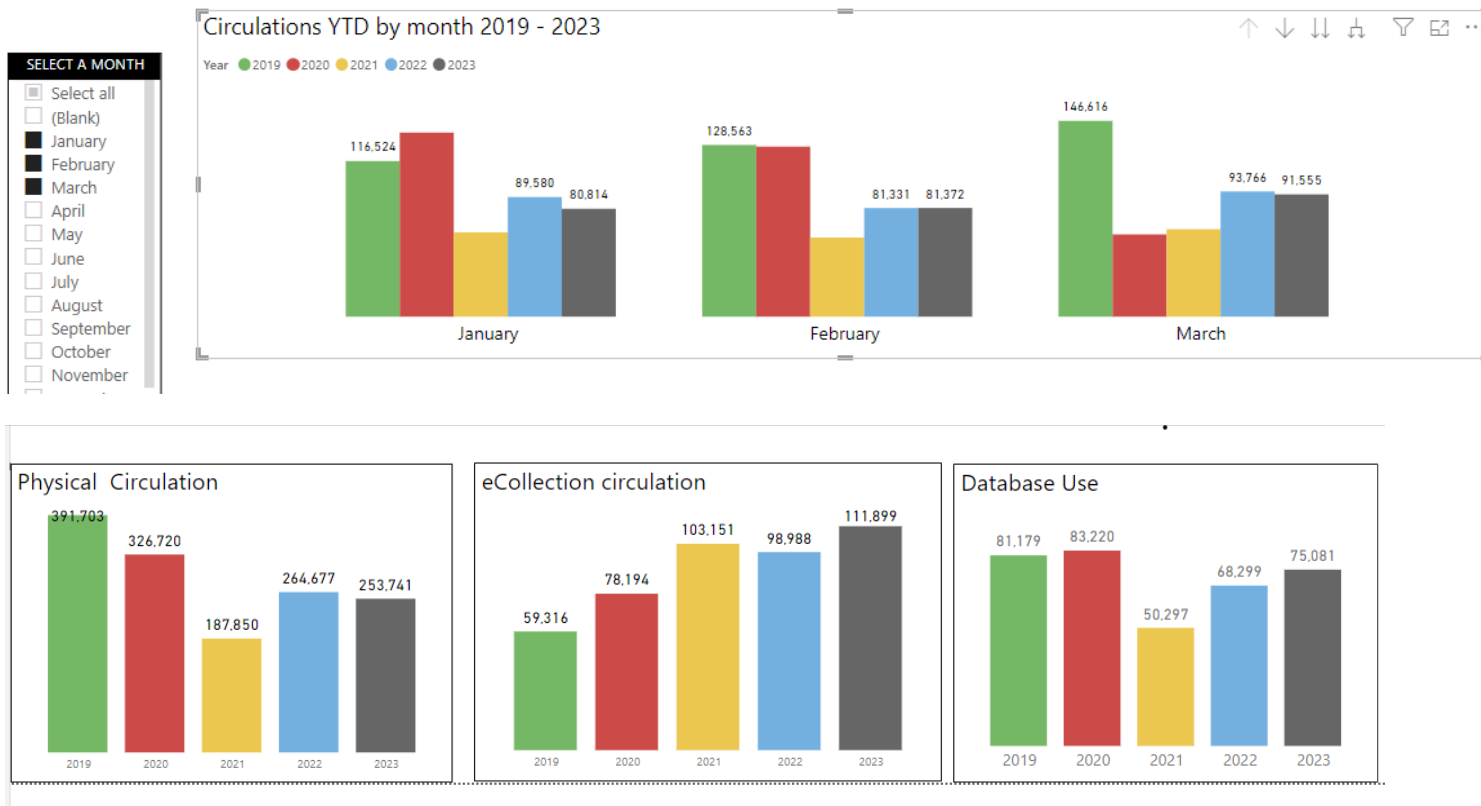
Performance Metric	Years					% Change 2019-2023	% Change 2022-2023	
	Jan - Mar	2019	2020	2021	2022			2023
Circulation (Collections)		377717	308693	167845	248119	235713	-38%	-5%
Circulation (Patron Activity)		391703	326720	187850	264677	253741	-35%	-4%

## Fig. 3 Comparison 2019-2022 Q1

eCollection and Database Use increased from Q1 2022 by 10-13%. And total holds filled increased 4% with increased Prospector activity, although still down from 2019 levels.

Performance Metric	Years					% Change 2019-2023	% Change 2022-2023	
	Jan - Mar	2019	2020	2021	2022			2023
Circulation (Collections)		377717	308693	167845	248119	235713	-38%	-5%
Circulation (Patron Activity)		391703	326720	187850	264677	253741	-35%	-4%
Database Use		81179	83220	50297	68299	75081	-8%	10%
eCollection Use		59316	78194	103151	98988	111899	89%	13%
FLC Borrows incoming		28497	30001	28387	23087	23501	-18%	2%
FLC Loans outgoing		21641	23493	18384	17280	18107	-16%	5%
Holds Filled (Collections)		52409	45398	52712	42558	44358	-15%	4%
Prospector Borrows		6306	5584		2604	3193	-49%	23%
Prospector Loans		3314	2387		1576	2629	-21%	67%
<b>Tot. Holds filled</b>			<b>80983</b>	<b>62786</b>	<b>68249</b>	<b>71052</b>	na	4%

**Fig. 4. YTD comparison 2019-2023.**  
**Physical circulation Q1 by month and year.**  
**Physical, eCollections and Database use in Q1 by month and year.**



**Fig 6 2019-2023 PROGRAMS**

Program attendance QTD across years, shows big gains across all programs/storytimes over last year, while still about 50% of 2019 levels.

Performance Metric	Years					% Change 2019-2023	% Change 2022-2023
	2019	2020	2021	2022	2023		
Jan - Mar							QTR 1
Programs Attendance-Adult	7628	4235	2016	2219	2706	-65%	22%
Programs Attendance-All Ages		2552	448	1040	1975	na	90%
Programs Attendance-Children	4587	1695	736	154	1197	-74%	677%
Programs Attendance-Teen	3059	2287	369	296	709	-77%	140%
Programs Offered-Adult	482	349	303	665	250	-48%	-62%
Programs Offered-All Ages		42	72	55	55	na	0%
Programs Offered-Children	205	101	75	17	57	-72%	235%
Programs Offered-Teen	71	77	56	39	66	-7%	69%
Storytime Attendance	8903	6513	1158	2136	5054	-43%	137%
Storytime Events	319	270	107	173	208	-35%	20%
<b>TOTAL PROGRAM ATTENDANCE</b>	<b>24177</b>	<b>17282</b>	<b>4727</b>	<b>5845</b>	<b>11641</b>	<b>-52%</b>	<b>99%</b>

## Q1 Highlights:

The Main library reopened after being closed for several weeks due to remediation efforts. Although it operated without computers and restrooms throughout the quarter. Additionally, access to certain areas of the building was intermittently restricted due to the lack of security officers. Building 61 was closed for the entire month of January but reopened in February.

Despite these challenges, our dedicated programmers and public services staff have persevered; fielding questions about reopening of restrooms and replacement of computers—continuing to serve patrons with kindness and empathy and successfully producing remarkable events at our libraries:

- One Book One Boulder launched with *The Book of Joy* by the Dalai Lama and Desmond Tutu. Over 40 scheduled events and book circles for the community. A joyous beginning to a new year.
- All branches celebrated STEAM week in early February, with Robots taking center stage for musical and playtime Storytimes.
- *To Have and to Hoard* exhibit concluded in February with avid collector, Joel Haertling, offering unique excursions into some little-known Boulder environs.
- Starry eyed and sun-struck patrons enjoyed *Mobile Earth + Space Observatory Star Party* and *Sun Party* at Reynolds & Meadows which proved wildly popular and well attended.
- Over 60 sleepy little patrons snuggled in at the *Pajama Storytime and Stuffed Animal Sleepover* at Meadows
- Carnegie and Main libraries hosted the annual Research Rendezvous for students participating in this national competition. Carnegie held an Open House to showcase their archives and answer questions.
- Storytime and Steam Week welcomed local author and illustrator, Jessica Lanan.
- Seed to Table and BeeChica events included *Winter Wellness*, *Native Plant Winter Sowing*, *Build a Native Bee House*, *Seed Swaps*, and *Seed Starting Indoors*.